

EZCloud

Quick Guide

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About This Manual

- This manual is intended for multiple software versions, and the illustrations and descriptions in this manual may be different from the actual GUI and functions of the software.
- Despite our best efforts, technical or typographical errors may exist in this manual. Uniview cannot be held responsible for any such errors and reserves the right to change the manual without prior notice.
- Users are fully responsible for the damages and losses that arise due to improper operation.
- Uniview reserves the right to change any information in this manual without any prior notice or indication. Due to such reasons as product version upgrade or regulatory requirement of relevant regions, this manual will be periodically updated.

Conventions

Convention	Description
Boldface font	Commands, keywords, parameters and GUI elements such as window, tab, dialog box, menu, button, etc.
<i>Italic font</i>	Variables for which you supply values.
>	Separate a series of menu items, for example, Device Management > Add Device .

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1 Introduction

Overview

The general solution, based on the cloud servers, mobile surveillance clients, and smart terminal devices, employing the technologies of cloud computing, mobile Internet and big data, aims to offer smart, comfortable and secure information services to small and medium-sized enterprises.

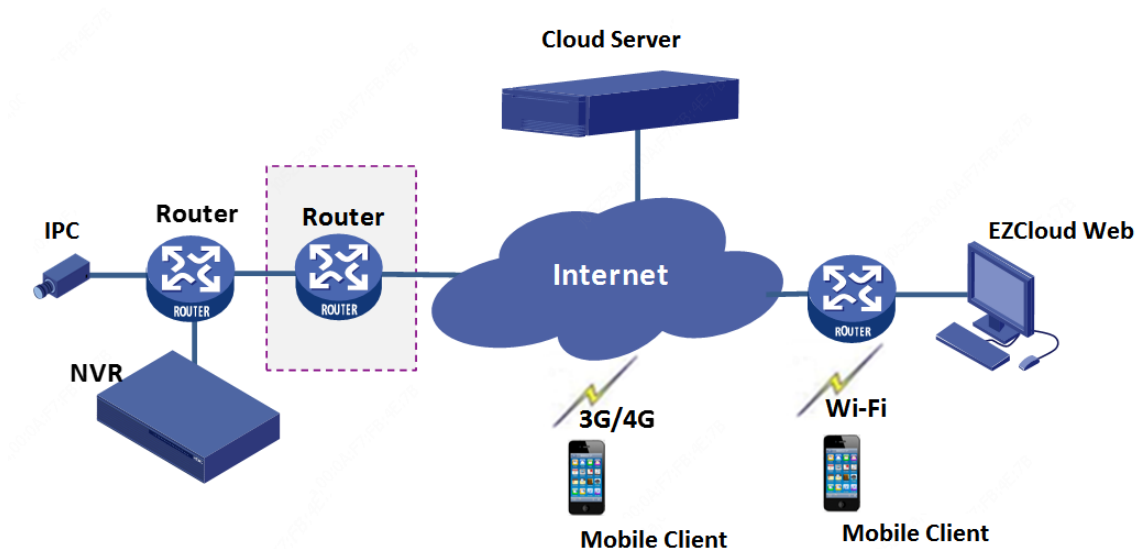
Typical Networking

The following illustrations show some typical networking scenarios.

- Clients include mobile client (EZView and EZLive), Web client (EZCloud Web), and Video Management Server (VMS) client.
- Devices include IP Camera (IPC), Network Video Recorder (NVR), and VMS.

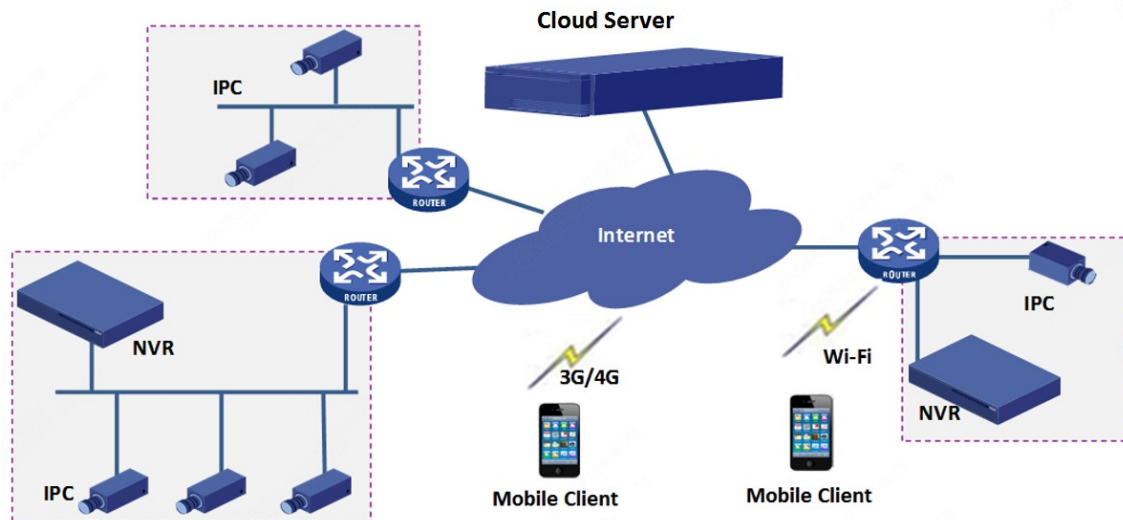
Networking 1

Devices are connected to the Internet by connecting to a router behind another one; devices and clients are in different LANs.



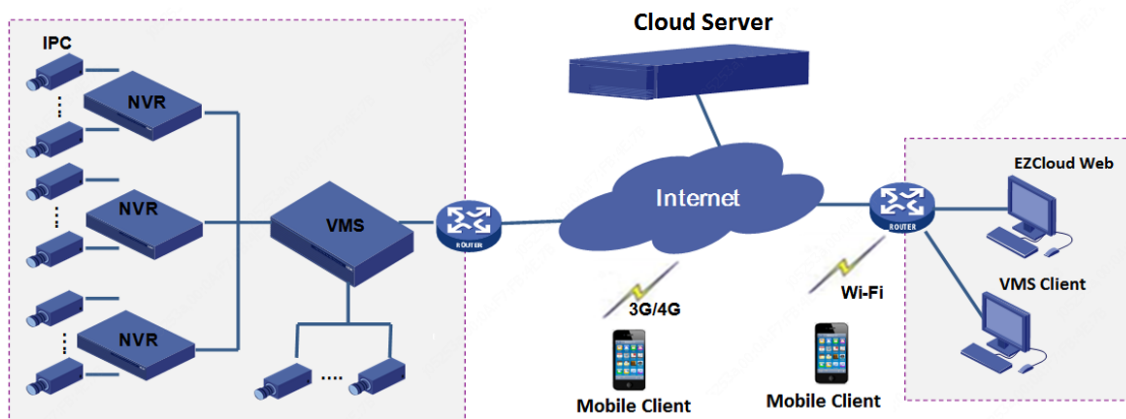
Networking 2

Devices in different LANs are connected to the Internet via a router; clients are connected to the Internet via cellular data or Wi-Fi.



Networking 3

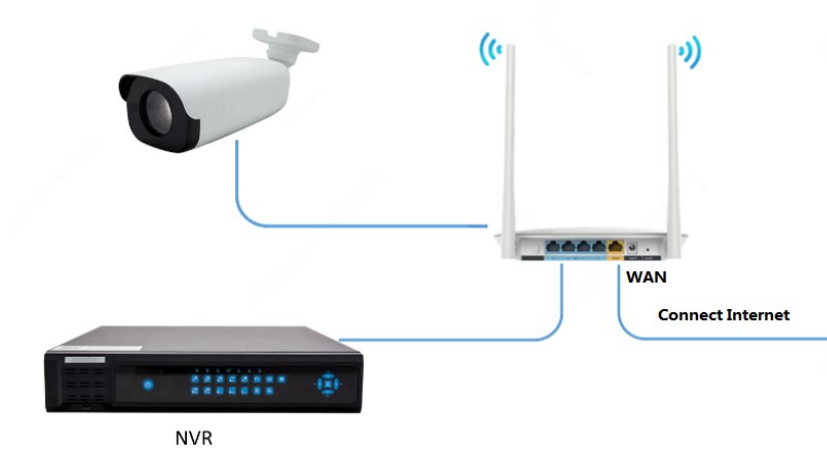
Devices managed by a VMS are connected to the Internet via a router; clients are connected to the Internet via cellular data or Wi-Fi.



Network Connection

Connect devices and the router with network cables, and connect the router to the Internet. Connect the mobile phone to the Internet via Wi-Fi or cellular data.

This illustration is for reference only.



2 Web



NOTE!

- Please use Chrome 60 or later, Firefox 60 or later, IE 10 or later versions of browser.
 - We've updated the EZCloud website to make it easier to use. If you prefer the old version, please click **Back to Old Version** in the upper right corner.
-

Sign Up and Log In

Sign up for a cloud account. With a cloud account you can add devices to cloud and view live video and playback remotely, for example, on a mobile phone.

1. Open your Web browser, go to en.ezcloud.uniview.com:8080 and then click **Sign Up** on the login page.
2. Complete the settings to sign up. You are logged in when sign-up is complete.
 - The region is where you use the cloud service regularly, and it cannot be changed once sign-up is complete.
 - You can choose to sign up using email or mobile phone number. The email address or the mobile phone number will be used to retrieve the passwords of your account and your devices.

* Username

* Region

Register Using ☒ Email ☐ Mobile Phone Number

* Email

* Verification Code

* Password

* Confirm Password

☐ I have read and agree to [Service Agreement](#)



NOTE!

- Signup with mobile phone number is currently available in certain regions only.
- If you forgot your password, click **Forgot Password** on the login page, and follow the instructions to reset password.

Add a Device

Add a device to bind it to your cloud account.

1. On **Device Management > My Cloud Devices** page, click **Add**.
2. Set the device name, and enter the register code by following the instructions on the right.

My Cloud Devices Devices Shared to Me

Online Device 2 Total Number 8

	IP Address	Device Name	Model	Organization	Latest Online Time	Status	Operation
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							

Add

Please enter device information below.

* Device Name :

* Register Code :

* Organization :

[Where to find the register code?](#)

Option 1: Log in to the Web of the device, and then click Network > EZCloud.

Option 2: Find the register code sticker on the device.



NOTE!




- Before adding the device, make sure that EZCloud is enabled on the device (**Setup > Network > EZCloud**, may vary with device), or the device will not get online, nor can it be accessed via EZCloud.
- The organization is default to **root** when adding a device. To add to a specified organization, please add an organization first. See [Add an Organization](#) for details.
- After a device is added to an organization, the device list will refresh and the devices in the organization will be displayed.
- For security, a device can bind to one cloud account only, and it cannot bind to another cloud account until the current binding is cancelled.

3. Click **OK**. The device appears in **MyCloud Devices** list.

Example: My cloud devices

My Cloud Devices Devices Shared to Me							
<div> <div>+ Add</div> <div>🗑 Delete</div> <div>🔄 Refresh</div> </div>		<div> <div>🔍</div> <div>Online Device 2</div> <div>Total Number 8</div> </div>		<div>Please enter keywords. <input type="text"/></div>			
<input type="checkbox"/>	IP Address	Device Name	Model	Organization	Latest Online Time	Status	Operation
<input type="checkbox"/>	206.2.30.47	Cam 1	IPC	root	2019/07/23 14:52:04	🟢 Online	✎ 🗑 🔑 🔗 e
<input type="checkbox"/>	206.2.23.16	NVR 1	NVR	root	2019/07/23 14:52:18	🟢 Online	✎ 🗑 🔑 🔗 e

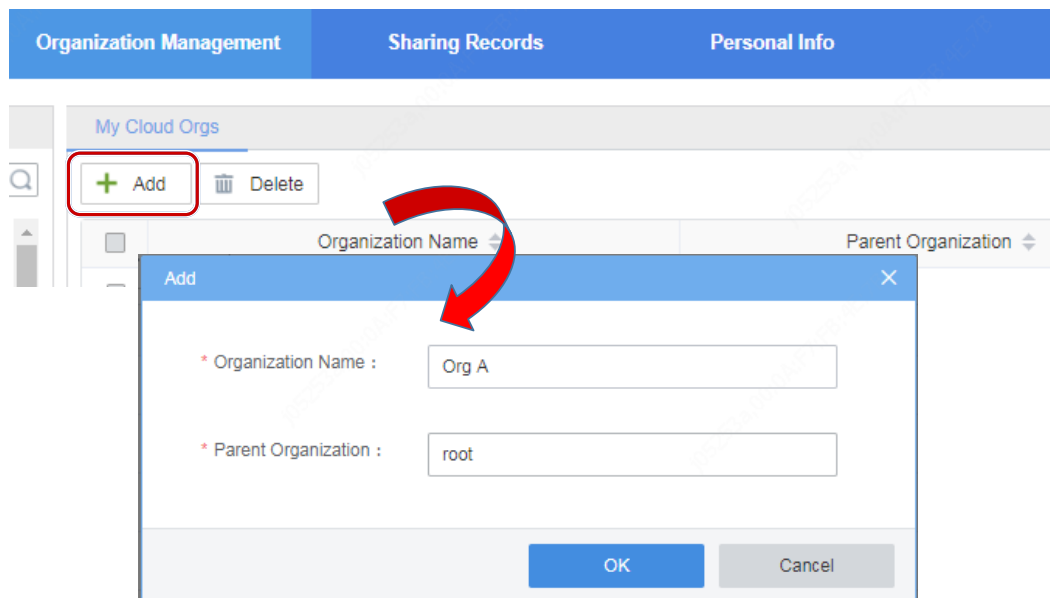
The following operations are available on this page:

- To delete device(s), click  for the device, or select device(s) in the list and then click .
- To rename a device or change the organization it belongs to, click .
- To filter devices, enter a keyword contained in the IP, name, model, organization, and latest online time of the desired devices.
- To sort devices in ascending or descending order, click a column title, for example, Device Name, IP Address, or Status.



Add an Organization

Add organizations, and then you can add devices to organizations for unified management.

1. On **Organization Management > My Cloud Orgs** page, click **Add**.
2. Enter the organization name, select the parent organization (i.e. the upper level organization), and then click **OK**.




NOTE!

- You can also select the parent organization first in the left organization tree, and then click **Add**.
- Click  to change an organization name; click  to delete an organization. An organization that contains device(s) or sub-organizations cannot be deleted.

Retrieve Device Password

Use this function to get a temporary password if you forgot your device password. This function is only available for online devices.

1. In the device list page, click .
2. Click **Acquire**. The verification code will be sent to the email address or the mobile phone number you used to sign up.
3. Enter the verification code, and click **Generate Password**. A temporary password will be displayed. Use the password to log in to your device.

Share To

Device Name :

test

* Share To :

Enter username, email address or mobile phone number (including area code) to share with.

* Valid Until :

10-22-2020 00:00:00

* Permission :

admin

Remarks :

OK

Cancel





Devices Shared to Me

View, edit and access the devices shared by other cloud accounts.

1. Click **Device Management > Devices Shared to Me**.

My Cloud Devices Devices Shared to Me								
<div> <div>Stop Sharing</div> <div>Refresh</div> </div>		Online Device 1		Total Number 1		Please enter keywords. <input type="text"/>		
<input type="checkbox"/>	IP Address	Device Name	Organization	Shared From	Valid Until	Status	Description	Operation
<input type="checkbox"/>	61.164.52.170	DEV 003	root	zz	2019/08/22 00:00:00	Online		<div> <div></div> <div></div> <div></div> </div>

2. Perform the following operations as needed :

- Click  to change device name and the organization it belongs to.
- Click  to cancel the sharing. You may also select devices first and then click . The devices disappear from the list after the sharing is canceled.
- Click  to access the Web interface of an online device.

View Sharing Records

View the records of your cloud account sharing devices to other cloud accounts.

Device Sharing								
Delete Refresh		Please enter keywords. Q						
<input type="checkbox"/>	Device Name	Share To	Email	Mobile Phone Number	Role	Valid Until	Remarks	Operation
<input type="checkbox"/>	Room 1	k:_____		82:_____	admin	01/26/2020 16:00:53		

Note:

- Deleting a sharing record will also stop sharing the device.
- Select an organization in the left organization tree to view the sharing records of devices under that organization.

Change Personal Information

Change your username or the email address/mobile phone number you used to sign up.

1. Click **Personal Info > Basic Info**.
2. To change username, enter the new username and then click **Save**.
3. To change email address or mobile phone number, click **Change** and follow the instructions.

Change Password

Change the password of your cloud account. You need to re-login after the password is changed.

1. Click **Personal Info > Change Password**.
2. Enter the current and the new passwords.

View Login Records

View login history of your cloud account.

1. Click **Personal Info > Login Records**.
2. The list shows information about the latest 10 logins, including time and IP address.

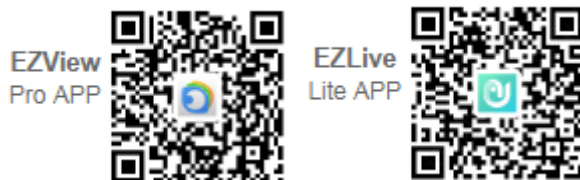
3 App

Choose EZView or EZLive based on your needs: EZView, with more functions, is suitable for scenarios with more video channels, such as supermarkets, chain stores, and kindergartens; EZLive, with higher ease of use, is suitable for scenarios with fewer video channels, such as households, small stores, restaurants and offices.

This part introduces briefly the download and login operation of the app. See the actual interface or the help on the app for more operations.

Download

Scan the QR code on the cloud web site (en.ezcloud.uniview.com:8080):



Or

- Search EZView or EZLive in your app store.
- Scan the QR code on the Web interface of the device (**Setup > Network > EZCloud**, may vary with device or version).
- Scan the QR code on the device.



NOTE!

The actual app (EZView or EZLive) corresponding to the QR code on the device or the Web of the device may vary with device.

Log In

Log in with the cloud account registered on the cloud website. You may also sign up an account on the app, and you are logged in after signup is completed.



NOTE!

- Make sure you choose the same service area at login as the area that you have chosen at signup.
- The cloud account, whether signed up on EZView, EZLive or the cloud website, can be used interchangeably.